

Privacy statement Learn2speak Dutch

This is the privacy statement of E. Alexiadou trading under the name Learn2speak Dutch, hereinafter referred to as Learn2speak Dutch. Learn2speak Dutch is registered at the Chamber of Commerce under registration number 69678979 and is located at Laan van Brabant 30 (4701 BK) in Roosendaal. This document explains how Learn2speak Dutch handles the processing of your personal data. Learn2speak Dutch exercises the utmost care when processing your personal data.

Prior to entering into an agreement with Learn2speak Dutch, you will be informed about how Learn2speak Dutch will handle complaints. Clients are requested to review the contents of this article prior to using the services of Learn2speak Dutch. The contents will also be published on the Learn2speak Dutch website.

Obtaining personal data

If you use the services of Learn2speak Dutch, you will provide a number of personal details to Learn2speak Dutch, or your personal details will be obtained in the context of the agreement. Personal data is understood to mean all data relating to an identified or identifiable natural person.

Categories of personal data

Learn2speak Dutch processes the following categories of personal data:

- Contact and name and address details;
- Company details;
- Financial details;
- Other personal data provided by you.

Purpose of processing

The personal data processed by Learn2speak Dutch is used for the following purposes:

- To contact you to inform you about the services you have purchased and their implementation; its services;
- To improve its services;



- To make payments;
- To comply with legal obligations;
- To engage in marketing and communication activities;
- To improve the website by analysing visitor behaviour on the website;
- To send newsletters;
- To exchange data with third parties for the purpose of providing the services.

Basis for processing

The processing of personal data is only possible on the following bases:

1. legal obligation,
2. performance of a contract,
3. obtained (explicit) consent of the data subjects, and
4. legitimate interest.

When providing the services of Learn2speak Dutch, personal data is processed. Learn2speak Dutch only processes data that Learn2speak Dutch deems necessary for (improving) its services and handles the (personal) data it has collected about you and your use of the services, with care. The basis for processing this data is the agreement you have entered into with Learn2speak Dutch. Your personal data may also be processed when you visit the website [www.learn2speakdutch.com/ www.learn2speakdutch.nl/ www.learn2speakdutch.gr/] if you have given your consent for this.

Necessity of processing

The processing of your personal data is necessary in order to provide the services. The services offered by Learn2speak Dutch cannot be fully provided without the processing of your personal data. If your explicit consent is required for specific purposes relating to personal data, you must give your consent separately.

Automated decision-making

There is no automated decision-making.

Retention period

The personal data processed by Learn2speak Dutch is retained in accordance with the relevant laws and regulations. If a longer retention period is required by law or regulation, the personal data will be retained for longer in accordance with these requirements. All personal data (obtained) will not be retained for longer than is strictly necessary.



Processing by third parties

Learn2speak Dutch only shares personal data with third parties if this is strictly necessary for the execution of an agreement and to comply with relevant laws and regulations. No personal data is sold. Learn2speak Dutch may be subject to a legal obligation to share personal data with third parties. If personal data is shared with third parties, processing agreements are concluded for this purpose. The third parties with whom personal data are shared are:

- The delivery service(s) engaged for the purpose of executing the agreement. The categories of personal data processed are: contact and name and address details and location data.
- The Payment Provider, for the purpose of executing an agreement. The categories of personal data processed are: financial data.
- The accountant, for the purpose of executing an agreement. The categories of personal data that are processed are: contact and name and address details and financial data.
- Software suppliers, for the purpose of executing the agreement. The categories of personal data that are processed are: location data, email address and contact and name and address details.
- Website administrator, for the purpose of performing the agreement. The categories of personal data that are processed are: location data, email address, and contact and name and address details.
- In the context of Blik op Werk, personal data are transferred for the purpose of Panteia's satisfaction survey.

Security of Personal Data

Learn2speak Dutch takes the protection of your personal data seriously and, taking into account the state of the art, implementation costs, as well as the nature, scope, context and the purposes of processing, as well as the varying likelihood and severity of the risks to the rights and freedoms of individuals, takes appropriate technical and organisational measures to ensure a level of security appropriate to the risk.

Under 16 years of age?

If you are a minor, i.e. under 16 years of age, you may only consent to the processing of your personal data with the consent of one of your parents or legal guardian. It is therefore important that your parent(s) or guardian read this statement. They can also exercise the rights you have with regard to the personal data you provide to us, such as the right to object to the (further) processing of your personal data or the right to access and correct your data.



Disclaimer

By using the website, you agree to the disclaimer. Learn2speak Dutch reserves the right to change the content of its website and/or this disclaimer at any time without informing its customers and/or users of the website about this change. The content of the website has been compiled with the greatest possible care, but may nevertheless contain inaccuracies or be incomplete. Learn2speak Dutch accepts no liability whatsoever for damage caused by or resulting from the use of the website. Use of this website is entirely at the user's own expense and risk. No rights can be derived from the content of the website. All texts on the website are protected by copyright and are the property of Learn2speak Dutch, insofar as they do not belong to third parties.

Cookie statement

Learn2speak Dutch uses technical and functional cookies to optimise the website. Cookies are small text files that are sent along when you visit a website to make the user experience more efficient. According to the law, Learn2speak Dutch may store cookies on your device if these cookies are strictly necessary for the use of the website. Your consent is required for other types of cookies. We recommend accepting the cookies for the sake of the website's user-friendliness. Visitors to the website have the option to check in.

The cookies used by Learn2speak Dutch are functional cookies: these cookies ensure that the website works properly. These cookies do not affect privacy, so no consent is required or granted. These cookies are used, for example, to store your browser settings so that our website can be viewed optimally, or to ensure that the website remains accessible (load balancing), but also cookies that ensure that no other cookies may be placed (no-follow).

With your permission, we place tracking cookies on your computer. We use these cookies to track which pages you visit, thus building a profile of your online behavior. This profile is not linked to your name, address, email address, etc., but only to tailor advertisements to your profile so that they are as relevant to you as possible.

Google cookies are also placed on the Learn2speak Dutch website for Google Analytics. This means that Learn2speak Dutch cannot link information to a natural person. We do not track your online activity. Google Analytics may be required by applicable laws and regulations to provide access to this data. If you have any questions about this, please contact us at effie@learn2speakdutch.nl.



Use social media

Learn2speak Dutch uses third-party cookies to optimize the website.

Some cookies are placed by third-party services displayed on the website. Third parties include Google Analytics and social media platforms (LinkedIn, Facebook). The privacy and cookie policies of the respective companies apply to the use of cookies from other companies (third parties).

When you click the social media button on the website, a social media cookie is placed. This allows the social media provider to recognize your IP address when you share an article from the website. For the cookies of social media providers and the data and/or personal data they collect, Learn2speak Dutch refers you to the privacy and cookie statements of these parties.

Browser settings

If you do not want websites to place cookies on the device you are using to view the website, you can adjust your browser settings. Before a cookie is placed, you will receive a warning and must consent to the cookie. Failure to do so may result in the website not functioning properly.

You can adjust your browser settings to refuse all cookies, including those from third parties.

You can also delete placed cookies. To do this, you must adjust your browser settings via preferences and then adjust your privacy settings.

This privacy statement does not apply to third-party websites that are linked to this website. We cannot guarantee that these third parties will handle your personal data reliably or securely. We recommend that you read the privacy statements of these websites before using them.

Data subject Rights

As a data subject, you have the following rights:

- **Right of access:** As a data subject, you have the right to obtain confirmation as to whether or not your personal data is being processed and, if so, to access the processing.
- **Right to rectification:** You have the right to have inaccurate data rectified and completed.
- **Right to erasure:** A data subject must obtain the erasure of personal data concerning them without undue delay.
- **Right to restriction of processing:** As a data subject, you have the right to restrict the processing of your personal data. To do so, please contact Learn2speak Dutch.
- **Right to data portability:** A data subject has the right to receive the personal data concerning them which they have provided to Learn2speak Dutch in a structured, commonly used, and machine-readable format, and also to transmit that data to Learn2speak Dutch without hindrance from the controller to which the data was provided.



- **Right to object:** The data subject has the right to object, on grounds relating to their particular situation, at any time to the processing of personal data concerning them, including profiling based on these provisions. Learn2speak Dutch will no longer process the personal data unless there are compelling legitimate grounds for the processing which override the interests, freedoms, and rights of the data subject relating to the exercise, establishment, or defense of legal claims.

Complaint

If you have a complaint about how Learn2speak Dutch handles your personal data, or wish to exercise any of the aforementioned rights, you can contact us via the website or by email at effie@learn2speakdutch.nl. To ensure that you wish to exercise a right, Learn2speak Dutch requests that you include a copy of your ID. You can black out your passport photo and MRZ (the strip with numbers at the bottom) to protect your privacy. Learn2speak Dutch will respond to your request as soon as possible, but no later than within four weeks. You can also file a complaint with the [Dutch Data Protection Authority](#), which is the competent law enforcement authority.

Privacy Statement Changes

Learn2speak Dutch may amend this Privacy Statement at any time. The most recent version is published on the website. Therefore, always check the website for the latest version. If the new Privacy Statement affects how we process data we have already collected about you, we will notify you by email.

This version was last updated on September 22, 2021